

# Polycom® RealPresence® Mobile for Android™ Phones

For use with Veraview Connect

## Get Started

Polycom® RealPresence® Mobile is your on-the-go solution for Veraview Connect. RealPresence Mobile gives you the option of connecting as a registered user, allowing you the full functionality of your Polycom-powered service.



### Note: Veraview Connect support

For support with using the Polycom-powered service, contact your service provider.

## Install the Application

### To install RealPresence Mobile:

- 1 From the Google Play™ store, search for **polycom** or **video conferencing** to find the Polycom RealPresence Mobile application.
- 2 Touch **Free**, and then touch **OK** to accept permission.

## Connect as a Registered User

As a registered Veraview Connect user, you can provision the RealPresence Mobile client to access the directory service and additional features that are not available to unregistered users.

This section only applies if you are registered to Veraview Connect. If you are registered to another service, refer to [Connect as an Unregistered User](#).

### To connect to your meeting as a registered user:

- 1 At the initial sign-in screen, touch the **Sign in with your cloud login.** switch to sign in with your service credentials.
- 2 At the second sign-in screen, enter the following information:
  - User name: **<your video address>**  
Example: *john.doe@vconnect.vc*
  - Password: **<your service password>**
- 3 Touch **Sign In**.

Your RealPresence Mobile client is connected to Veraview Connect.

**4** Connect to your meeting with one of the following standard registered dialing conventions:

- Multipoint calls: **<john.doe.vmr@vconnect.vc>**

These types of calls require **.vmr** appended to the user name of the video address that is being dialed.

- Point-to-point calls: **<john.doe@vconnect.vc>**

These types of calls only require dialing a video address.



**User Tip: Dialing protocols for registered users**

If you are a registered user, you do not need to enable a specific dialing protocol for Veraview Connect. All calls using RealPresence Mobile as a registered endpoint connect via SIP.

## Connect as an Unregistered User

As an unregistered Veraview Connect user, you can dial into the service via H.323 using a full dialing string.

**To connect to a meeting as an unregistered user:**

- 1** At the initial sign-in screen, leave the email field blank, clear the **Register with Polycom** box, and touch **Next**.
- 2** At the second sign-in screen, leave all fields blank and touch **Skip sign in**.
- 3** Dial into the VMR via H.323: **<91.240.204.151##63257958>**.

## Use RealPresence Mobile for Android Phones

The RealPresence Mobile for Android Phones interface allows you to connect to video calls.



**Web Info: RealPresence Mobile**

For more support on using RealPresence Mobile, visit the [RealPresence Mobile Community](#).

## Dialing Screen

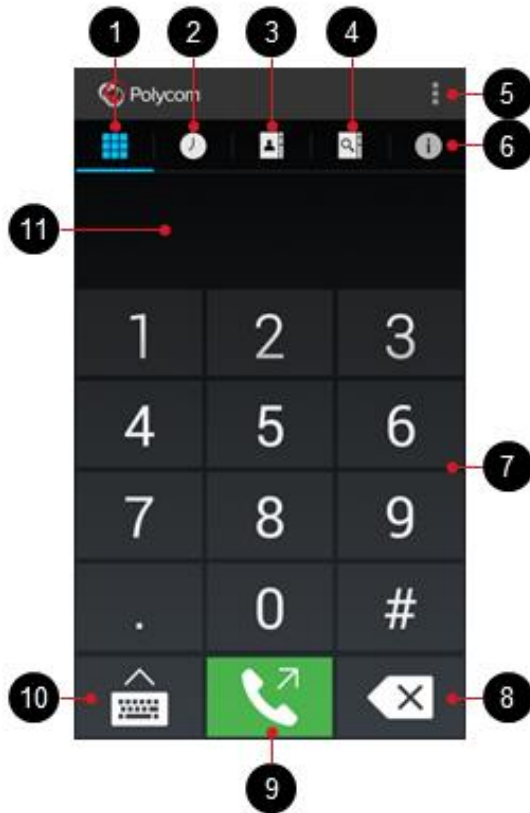
The dialing screen looks different depending on if you are using RealPresence Mobile as a registered or unregistered user. Some functions are only available for registered users.



### Note: Directory access

Directory access is only available with certain rate plans. Contact your administrator for more information.

### Dialing screen







Ref.	Description
1	Open dialpad
2	View recent calls
3	View local address book
4	Search corporate directory
5	Specify application settings
6	View your number
7	Enter numbers to dial
8	Delete characters entered


<i>Ref.</i>	<i>Description</i>
9	Place a call
10	Open keyboard
11	Displays numbers entered

When you are not in an active call, use the dialing screen to place calls, view recent calls, manage contacts, and exit the application.




## Place a Call

- 1 Touch  to open the virtual dialpad and touch the numbers to enter the VMR number to call.
  - To type the domain for unregistered calls, touch  to open the virtual keyboard.
  - Touch  to erase a number.
- 2 Touch  to start the call.

## View Recent Calls

- Touch .
- Touch the number to redial the VMR number listed.

## Add Contacts

- 1 Touch , then touch .
- 2 Fill in the name of your contact in the **Display Name** field.
- 3 Complete any of the following fields (or you may leave them blank):
  - Title
  - Phone
  - Email
  - Location
  - Device Name
- 4 Complete at least one of the following fields:
  - H.323 Extension
  - H.323 Name
  - SIP URI
- 5 Touch .



#### Note: Local address book

Adding contacts to the local address book is available only for registered Veraview Connect users.




## In-Call Toolbar

During a call, touch the icons on the in-call toolbar to perform a variety of call functions.



Ref.	Description
1	Network connection status
2	Mute or unmute your video
3	Mute or unmute your microphone
4	Mute or unmute your speaker
5	Open keypad
6	End the call

## Control Audio and Video

- Touch  to mute or unmute your video.
- Touch  to mute or unmute your microphone.
- Touch  to mute or unmute your speaker.

## View Content

RealPresence Mobile for Android Phones supports viewing content shared by others only. Registered and unregistered users can view content sent by others in a call.

## End a Call

- » Touch  to end a call.

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